



Department of Development Services

*You are our Customer,
How are we doing?*

	Strongly Agree	Agree	Disagree	Strongly Disagree
Development Services Staff were available to assist me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development Services Staff were helpful, courteous, and professional.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development Services Staff provided me with clear, concise, and correct information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development Services staff were able to provide alternatives and solutions to my project.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development Services Staff responded to my needs in a timely manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I am satisfied with the level of service provided me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If a staff member provided exceptional service, please provide us with their name:

We welcome your comments and recommendations on how we can serve you better:

Return to: Director of Development Services

City of El Centro 1275 Main Street El Centro, CA 92243